1 REQUIREMENT SPECIFICATION

1.1 Background of the purchase

The Danish Financial Supervisory Authority (DFSA) needs a system to support the development and maintenance of the DFSA's enterprise architecture - an Enterprise Architecture Management (EAM) system. Development and implementation of an enterprise architecture is a strategic project that began in March 2022. In the last few years, the DFSA has been working on an overview of all IT systems in the IT portfolio. This overview is now complete and ready to usable for the daily work. Therefore, we need a system that supports this work.

There are a number of actors, who will be users of an EAM system: the IT architect, project managers, system owners, the management and office managers. It is the expectation that the system will be used both by the IT department and by the business. The system must therefore contain information on both IT systems, business processes, goals and the relationships between these.

The IT architect is the primary user. The IT architect is responsible for the data quality of the system and for delegating updates in the system to the relevant employees in the DFSA. The system owners will update data on the systems they own. They will also use the system for notices about systems and an overview of finances, relations between systems and any information about contracts. Project managers and other managers will use the system for an overview of systems, finances and the general state of the IT system portfolio.

1.2 Description of the purchase

The system must be able to:

- Manage enterprise data (IT components, systems, capabilities).
- Give everyone in the Danish Financial Supervisory Authority access to both reading and editing data.
- Produce data in user-friendly and information-rich graphs and overviews that are usable in e.g. managing the system portfolio or planning projects and solutions.
- Send out surveys and messages to system owners and data owners, in order to get updated data.
- Obtain data via integration from many different systems - e.g. AD, ELO, TopDesk.
- The system should preferably be SaaS and have a sensible release plan for future improvements.
- The system must have several years of record of accomplishment.

The supplier must have references from customers who use the system in the same way as the Danish Financial Supervisory Authority has planned.

1.3 Requirements for delivery

The supplier must provide support and training in the system. Danish consultants with experience in the system and the development of enterprise architecture must be available with a view to implementing the

system in the Danish Financial Supervisory Authority. Contracts and settlement with these consultants may be made separately outside of this tender.