Q&A Ekstern digitalisering af AV-medier 2018

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| Dates (question/answer) | Questions | Answers |
| 4 October / 5 October | We would like to know if you could postpone the submission’s deadline the week after? | We will not postpone the submission’s deadline. This is due to the short timeframe of the project as a hole (we wish to leave as much time as possible for digitization) and the fact that we do not believe more time is needed as the project is very much in line with earlier tenders and general preservation norms. |
| 4 October / 9 October | Are all the carriers (VHS and 1" tapes) in PAL format? | All tapes in VHS/batch 1 and 1” are PAL format. VHS/batch 2 tapes are almost certainly also PAL format, but we cannot say this for sure.  |
| 4 October / 9 October | Regarding VHS, are there any SVHS format in the batches? | There are SVHS tapes in VHS/batch 2. The quantity is not knownThere are no SVHS tapes in VHS/batch 1 |
| 4 October / 9 October | Regarding VHS, which audio track should be considered (Hi-Fi or longitudinal tracks) ? | If there is a hi-fi track present on the tape, then that should be used  |
| 4 October / 5 October | Regarding 1" tapes, can you confirm that all tapes are type A? | This assumption is based on feedback from a service provider we have used on a previous tender |
| 4 October / 9 October | Could it be considered to increase timeline for batch 1? | At this point we do not wish to increase the timeline for batch 1. It is however possible to make an offer on a partial digitization of batch 1, stating how many items the service provider can handle. |
| 4 October / 5 October | Could you imagine to split VHS/batch 1 into several smaller batches that you could give to several service providers? Otherwise, would it be possible to answer the tender for only VHS/Batch2 and the 1" tapes? | It is ok only to make an offer on one or two format(s)/batch(es), or even a subset of a format/batch. It is also ok to make more than one offer – for instance one unit-price for a complete format/batch and another price for a subset of the format/batch |
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